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## STUDENT GRIEVANCE REDRESSAL COMMITTEE

Consolidated report of Grievances reported and Resolved for the last five years  
(from 2015-16 to 2019-2020)

Year	No. of Grievances applied	No. of Grievances Redressed	Average time for Grievance Redressed in number of days
2015-16	10	10	3 days
2016-17	22	22	3 days
2017-18	18	18	3 days
2018-19	14	14	3 days
2019-20	08	08	3 days

*S. S. S. Rukmani*

**Chairperson**  
**Student Grievance Redressal Committee**



### STUDENT GRIEVANCE REDRESSAL COMMITTEE

The following cases were registered during the year 2019-2020. The details as below:

S.No	Name of student	Date	Grievance	Action taken
1	K. Naga Nandini	05/01/2020	Bus facility from hostel to class work blocks during morning and evening	It's provided during lunch only
2	G.Puneeth Reddy	12/12/2019	Providing mesh for water coolers	Discussed with department HOD and provided mesh for water coolers.
3	Tejaswi	23/10/2019	Mosquito nets to wash rooms	Provided
4	Mr.A.Sai Krishna 171FA04258	23/10/2019	Increasing the number of On Duty Days	Based on his merit performance in academics, 3 additional OD days are given to the student.
5	CH. Sunanda	14/09/2019	Special menu to other state students	Other state students are involved and joined in food committee and the special menu is providing on some specific days. Rotis are providing in all days.

6	T. Kalyan	09/07/2019	Arrangement of CC Cameras For Security Purpose	Discussed with concerned authority and Sanction to arrange night vision CC Cameras
7	V. Bhagya raju	26/08/2019	Arrangements of Shuttle Courts and Flood lights	Arranged
8	Final Year students	02/08/2019	Request for postponement of mid exams due to campus drive	The committee has recommended to Dean Evaluation for the postponement of mid exams due to campus drive.



Dean Student Affairs, Chairman

Student Grievance Redressel Cell

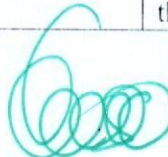


### STUDENT GRIEVANCE REDRESSAL COMMITTEE

The following cases were registered during the year 2018-2019. The details as below:

S.No	Name of student	Date	Grievance	Action taken
1	Mr.S.Surya Teja	12/03/2019	Re-conduction of Mid exams due to health problem	The committee recommended Dean Evaluation for re-conduction of mid-I exam after providing a medical certificate.
2	Mr.B.Vinay 171FA04004	02/02/2019	Requesting for OD's to attend workshop.	As the student is allowed to avail 9 days OD leave in a semester. Provided OD for the student to attend workshop.
3	CH. V. Sowmya	05/01/2019	Existing foldable mosquito nets has to be replaced with permanent window type mesh	Replaced with new type mesh
4	Ms.A.Ramyasri 171FA06001	02/12/2018	Adjustment of excess fee payment to next semester.	The Committee has taken the decision and conveyed to finance officer that excess fee payment must be forwarded to next semester.
5	P. Vedagna	10/11/2018	Hot water provision for AC block	Provided
6	CSE students	12/10/2018	Request to take proper action on monkeys to protect students	More security is provided and langur was brought.

7	A.srinivas	26/09/2018	Debugging arrangement of all rooms	Debugging is completed during holidays.
8	G.Ramesh	25/09/2018	Arrangement of an out door GYM	An out door GYM is established near the hostel building.
9	Mr.C.Ajay Raj 161FA04149	25/09/2018	Re-conduction of Mid exams due to health problem	The committee recommended Dean Evaluation for re-conduction of mid-I exam after providing a medical certificate.
10	G. Sai Sindhu	24/08/2018	Change the tube light inside the hostel premises with LED light for better vision in the nights	Changed
11	Ms.S.Madhavi 181fa12024	16/08/2018	Fee permission due to financial problems	10 days permission given for fee payment.
12	Mr.K.Ganesh 181FA06013	10/08/2018	Request for change of starting time of university.	Institute starts at 8:00AM and it is more comfortable for travel and studies. Hence request not considered.
13	Ms.K.V.Saranya 171FA04343	03/08/2018	Permission for providing attendance for internship activity.	Provided attendance for 10 days.
14	I Sivareddy	12/08/2018	Arrangement of a psychologist to counsel the students	'A' Counselling psychologist is recruited to provide counselling to the problematic students



Dean E&M, Chairman

Student Grievance Redressel Cell



### STUDENT GRIEVANCE REDRESSAL COMMITTEE

The following cases were registered during the year 2017-2018. The details as below:

S.No	Name of student	Date	Grievance	Action taken
1	Mr. M. Aditya 161FA05030	02/05/2018	Increase of subjects registration in summer semester	Request not considered due to limited time period available for summer semester
2	V. Sri Harsha	01/04/2018	Library has to be arranged in the hostel	Provided
3	R. Lakshmi Akhila	22/03/2018	Food arrangements has to be provided at N3 hostel for breakfast,snacks and dinner	Providing
4	Mr. D Jose Nikhil Teja 151FA01119	09/03/2018	Exhaustion of OD's	Committee recommends to sanction 4 days excess OD for the student that include NCC and South Zone related days
5	Students enrolled for Civil Services Classes	04/01/2018	Request for attendance by students enrolled for special weekend Civil services classes	Attendance provided for the students and informed the same to respective HoDs

6	Mr. N. Karthik	08/01/2018	Permission for writing 'C' certificate NCC exam	Permission given for writing 'C' certificate NCC exam
7	All NCC Students	28/02/2018	Request to add 6 <sup>th</sup> and 7 <sup>th</sup> hours attendance for NCC students	Provided attendance to NCC students during the training period for 'B' and 'C' certificates
8	Hostler IV year students	23/12/2017	Request for late hours returns to the hostel after taking GRE coaching at Guntur	Allowed to take coaching but Not accepted to come back by 11PM due to the safety and security considerations.
9	Mr. P. Sri Harsha 161FA05364	10/11/2017	Permission for promoting to 2 <sup>nd</sup> Year 2 semester	After discussing with HoD and Counselors, The committee requested to promote him to 2 <sup>nd</sup> year 2 <sup>nd</sup> semester.
10	K. Maneesha	22/10/2017	Computer lab has to be provided in the hostel for project works and other academic related works	Provided
11	Mr. A. Saikrishna Yadav 171FA04258	03/10/2017	Request for change of section	Permitted to change the section and continue the studies.
12	Sports Council Students	27/09/2017	Better Sport equipment	Provided better equipment.
13	Mr. M. Gopinath 151FA07049 Mr.G.Manohar 151FA07038 Mr.S.Subramanyam	30/08/2017	HoD, IT asked the students having the attendance less than 80% to	Chairman, SGRC has given 5 days time to bring their parents to university.

	151FA07030 Mr.Y.Kranthi Kumar 151FA07079		attend classes only after meeting with their parents	Students are allowed to attend classes up to 06.09.2017
14	N.Pavan	16/08/2017	Arrangement of a indoor GYM	In door GYM with equipment is arranged.
15	M.Sunil	13/08/2017	Arrangement of a referral library in the hostel	A Referral library is arranged with 582 number of books.
16	P.Jagadeesh	05/08/2017	Increase the water purification plant's quality and speed to fulfill the need of increased students	Water purification plant is arranged with increased quality and speed to fulfill the requirement of increased strength of students.
17	P.Sai Maharaj	19/07/2017	Arrangement of North Indians Traditional food in addition to existing Menu	North Indian traditional food is provided in addition to existing Menu.
18	M. Vijaya Satwika	17-07-2017	Special diet required for Less Hemoglobin students (Which has been observed during medical camp)	Providing dry fruits and date and necessary food item for improvement of Hemoglobin

  
Dean E&M, Chairman

Student Grievance Redressal Cell





### STUDENT GRIEVANCE REDRESSEL COMMITTEE

The following cases were registered during the year 2016-2017. The details as below:

S.No	Name of student	Date	Grievance	Action taken
1	G.Sai Preetham 161FA12008	14/04/2017	Re-conduction of Mid exams due to health problem	The committee recommended Dean Evaluation for re-conduction of mid-l exam after providing a medical certificate.
2	Final Year IT students	10/04/2017	Request to take proper action on student internship at fake companies	HOD,IT and Associate Dean, internship were assigned to go through the grievance and submit the report. They studied the case and found with no issues.
3	V. Yeswanthi	06/03/2017	Xerox machine has to be provided in the hostel as students need to go to college for printing and Xerox purpose	Provided
4	Y.Ramakrishna	30/03/2017	Issue regarding best outgoing student	Criteria for selection procedure for Best outgoing student has been explained and student convinced with the given explanation.
5	Mr.G.Sandeep 131FA08009	20/03/2017	Fee adjustment to current semester	The Committee anonymously decided to recommend for the adjustment of fee paid by the students in the earlier semester to current semester. Same was conveyed to FO.

6	NCC Students	28/02/2017	Request to add 6 <sup>th</sup> and 7 <sup>th</sup> hours attendance for NCC students	Provided attendance to NCC students during the training period for 'B' and 'C' certificates
7	D. Salma	17/02/2017	Medical room has to be arranged in Ac block because already sick room is available in the main hostel	Arranged in the second floor of AC block with medical kits and beds
8	K.Sahithi 161FA01030	09/02/2017	Request for change of starting time of university.	Institute starts at 8:00AM and it is more comfortable for travel and studies. Hence request not considered.
9	U.Naga Nandini 161FA04065	08/02/2017	Providing mesh for water coolers	Discussed with department HOD and provided mesh for water coolers.
10	G.Siva Srinu 161FA05012	03/01/2017	Changing of section	HOD of the department has given permission for the student to change the section and it was approved by DEM.
11	P. Sai Shilpa	02/01/2017	Tuck shops has to be provided for each block	Arranged
12	SAC students	25/10/2016	Permission for seminar Hall	Permission given to the students to access seminar hall
13	B. Bhavani	15/10/2016	Some more AC rooms has to be arranged as there is a shortage of AC rooms for the required students in girls hostel	Provided in Deluxe block in the 4th floor
14	Ch .Sai Krishna	15/09/2016	Door delivery for dhobi services	provided
15	M. Sruthi	13/09/2016	Rewrite the mess schedule	changed

16	S. Harshita	26/08/2016	CC Cameras has to be arranged for security purpose in the hostel	Installed in the corridors of each floors
17	S.Venkatesh	23/08/2016	Arrangement of additional water coolers to fulfill the need of increased strength of students	Total three number of water coolers are arranged in addition to the existing water coolers.
18	Y.Kiran	3/08/2016	Increase the data down loading speed of wi-fi system	Data down loading speed through wi-fi is increased
19	D.Rishab	28/07/2016	Some more AC rooms has to be arranged as there is a shortage of AC rooms for the required students in boys hostel	Provided in Deluxe block in the 4th floor
20	A .Naveen	21/07/2016	Arrangement of notice boards in hostel.	Notice boards are arranged
21	D.Sai sravan	14/07/2016	Arrangement of an additional dining hall to fulfill the requirement of increased strength of students	An additional dining hall with the concerned equipment is constructed in the boys hostel new building.
22	R. Phaneendra	8/07/2016	Arrangement of fire fighting equipments in the hostel	Firefighting equipment is established in the hostel.

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Dean E&M, Chairman

Student Grievance Redressal Cell



**GRIEVANCE REDRESSEL COMMITTEE**

The following cases were registered during the year 2015-2016. The details as below:

S.No	Name of student	Date	Grievance	Action taken
1	NSS Students	14/08/2015	Request to add 7 <sup>th</sup> hour attendance for NSS students	Provided attendance to NSS students during the training period for NSS certificates
2	NCC Students	10/09/2015	Request to add 6 <sup>th</sup> and 7 <sup>th</sup> hours attendance for NCC students	Provided attendance to NCC students during the training period for 'B' and 'C' certificates
3	Y.Ramakrishna	30/09/2015	Issue regarding best outgoing student	Criteria for selection procedure for Best outgoing student has been explained and student convinced with the given explanation.
4	VUTLA NAVEEN (161FA04279)	20/11/2015	Re-conduction of Mid exams due to health problem	The committee recommended Dean Evaluation for re-conduction of mid-1 exam after providing a medical certificate.
5	G. VARSHINI (131FA04164)	28/01/2016	Fee adjustment to current semester	The Committee anonymously decided to recommend for the adjustment of fee paid by the students in the earlier semester to current semester. Same was conveyed to FO.

S.No	Name of student	Date	Grievance	Action taken
6	A. HARITHA (151FA06002)	05/02/2016	Request for change of starting time of university.	Institute starts at 8:00AM and it is more comfortable for travel and studies. Hence request not considered.
7	V.NAVEEN (161FA04279)	09/02/2016	Providing mesh for water coolers	Discussed with department HOD and provided mesh for water coolers.
8	J.SWATHI (151FA15079)	03/03/2016	Changing of section	HOD of the department has given permission for the student to change the section and it was approved by DEM.
9	Final Year CSE students	09/03/2016	Request to take proper action on student internship at fake companies	HOD, CSE and Associate Dean, internship were assigned to go through the grievance and submit the report. They studied the case and found with no issues.
10	SAC students	25/03/2016	Permission for seminar Hall	Permission given to the students to access seminar hall

*Fd/ R. S. S. Perkooini*

**Dean E&M, Chairman  
Student Grievance Redressal Cell**